



# Jaguar



Mentioned in  
this edition

## First Annual Jaguar User Group Meeting

Our first annual Jaguar User Group meeting was a tremendous success. Sponsored by our own Steve Creviston and Shannon Armentor of St. Martin Bank, everything from the meet and greet to the training sessions were interesting and well received. The main focus of the meeting was the version 4.0 release of the MirrorImage system. The first day focused in depth on the configuration and use of the system, security compliance training and frequently asked questions posed by users already utilizing the new system. The last day delved into the advantages, planning, and implementation of our Remote Deposit applications and plans for the future of the Jaguar User Group.

The purpose of the user group is to record input from those who use our software on a regular basis. This information will serve as a guide for us to implement changes and additions to our software. Plans are already underway for another meeting but until then we will be working on tools for end users and organizing communications throughout the year for members of the user group. If you could not attend the meeting and you'd like to make your voice heard please contact [Steve](#) or [Shannon](#). You can personally help change the core of Jaguar Software and make an impact on where we go in the future.

## Annual Reseller Meeting Set for January

This year's annual reseller meeting will be held on January 26, 27 and 28 in Indianapolis, Indiana. Of particular interest will be the unveiling of our newest product due to be released this month. The basic format of the meeting will be familiar to those who have previously attended with a kick off reception the first night. The following days will include numerous training sessions designed to maximize reseller comprehension of all portions of the MirrorImage product and associated technologies. In our ever growing and changing environment we are constantly improving and customizing our software to meet or exceed the needs of our clients. In order to be granted authorization to distribute these products each reseller must attend the required training.

These annual meetings are a keystone to the success of our resellers and their expertise with all of our digital payment processing solutions. While the main theme is always the understanding of our software and the continued betterment of the client experience, you can be assured of the continued tradition of some great networking and fun. For more information or to RSVP please contact [Richard Leirer](#).

## \*Coming Soon\* - Jaguar Customer Portal

This year will see the launch of the all new Jaguar Software Customer Portal. We've received many requests for a centralized system for accessing targeted help documentation, browsing a searchable online knowledge base, creating and tracking individual trouble tickets and downloading customized updates and hot fixes. The unveiling of our new Customer Portal will answer these requests and provide you with the needed tools to configure your software, train new users, and customize your experience with Jaguar Software. Watch your inbox for details on the first presentation of this portal in the upcoming months.

*Did you know?*

### Tips

**Capture Shortcuts** - When in Capture or Remote Deposit you can press F9 to quickly start capturing items. Press F10 as a shortcut to stop capturing.

**Restoring Previous Items** - Have you ever finished updating an item while fixing misreads in Repair only to realize you keyed something wrong? Rather than digging through to find the item simply use the Restore function (F3) to quickly bring it back - even if you have the misread filter selected.



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